



PROGRAM

EMPOWERING FACILITIES TO **RECOVER EFFICIENTLY** FROM WATER DAMAGE

- **PROMOTE SAFETY**
and reduce mold risks
- **REOCCUPY FASTER**
to lessen downtime
- **SAVE SIGNIFICANTLY**
on water damage costs



LEARN ABOUT **CUSTOMIZED TRAINING** THAT PREPARES YOUR
TEAM TO RESPOND FASTER AND BETTER WITH CONFIDENCE.

WATER DAMAGES ARE INEVITABLE – ARE YOU READY?

More than **2700 organizations** file water damage claims in a typical year - with individual claims as high as **\$5 million.**¹

¹ALM Global, LLC

Almost **75%** of commercial water losses come from clean water sources.²

²Chubb Statistics

Water damages drive **75%** of commercial insurance claim costs - and **\$50,000 - \$100,000** deductibles.³

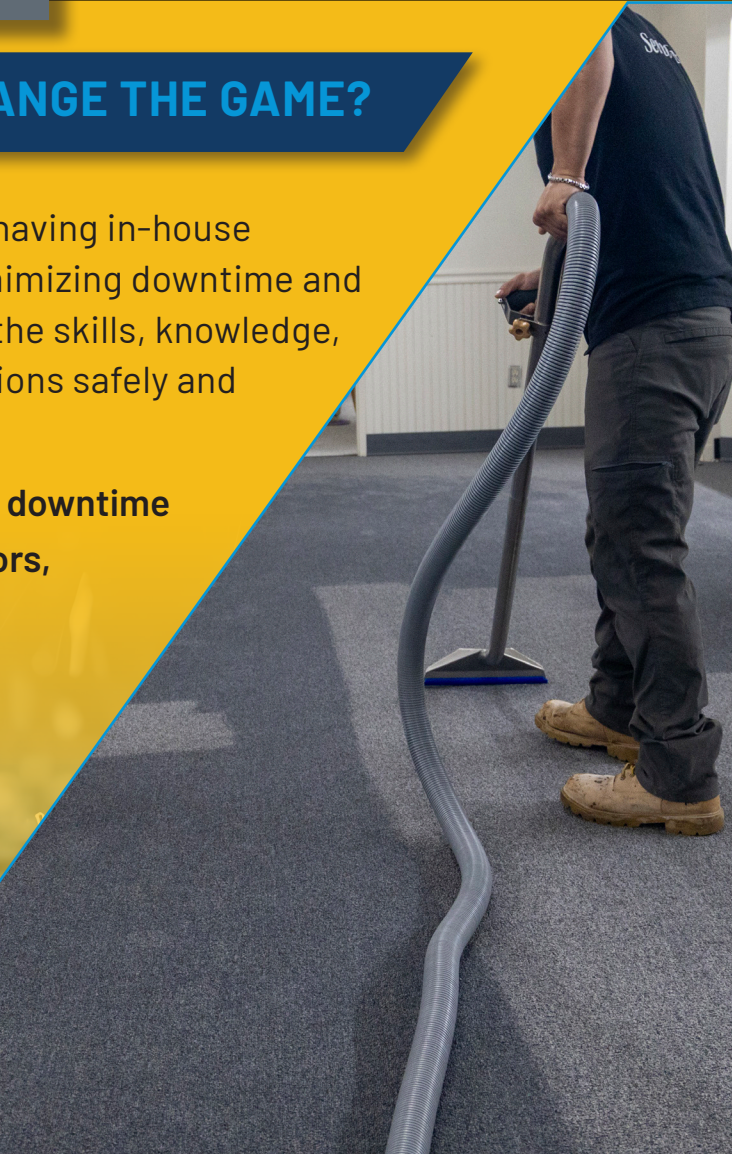
³RiskandInsurance.com



HOW DOES READY 2 RESPOND CHANGE THE GAME?

Water damage doesn't wait for anyone—but having in-house expertise means your team can act fast, minimizing downtime and costs. R2R Training gives your facility team the skills, knowledge, and confidence to handle clean water intrusions safely and effectively. The R2R® Program enables:

- **Faster response times to minimize costly downtime**
- **Reduced expenses for cleanup, contractors, and insurance claims**
- **Improved safety and less risk of mold and secondary damage**



HOW CAN THE R2R® TEAM HELP?

Through the Ready 2 Respond® program, facilities teams learn proven processes to ***respond and recover faster from water damage.***

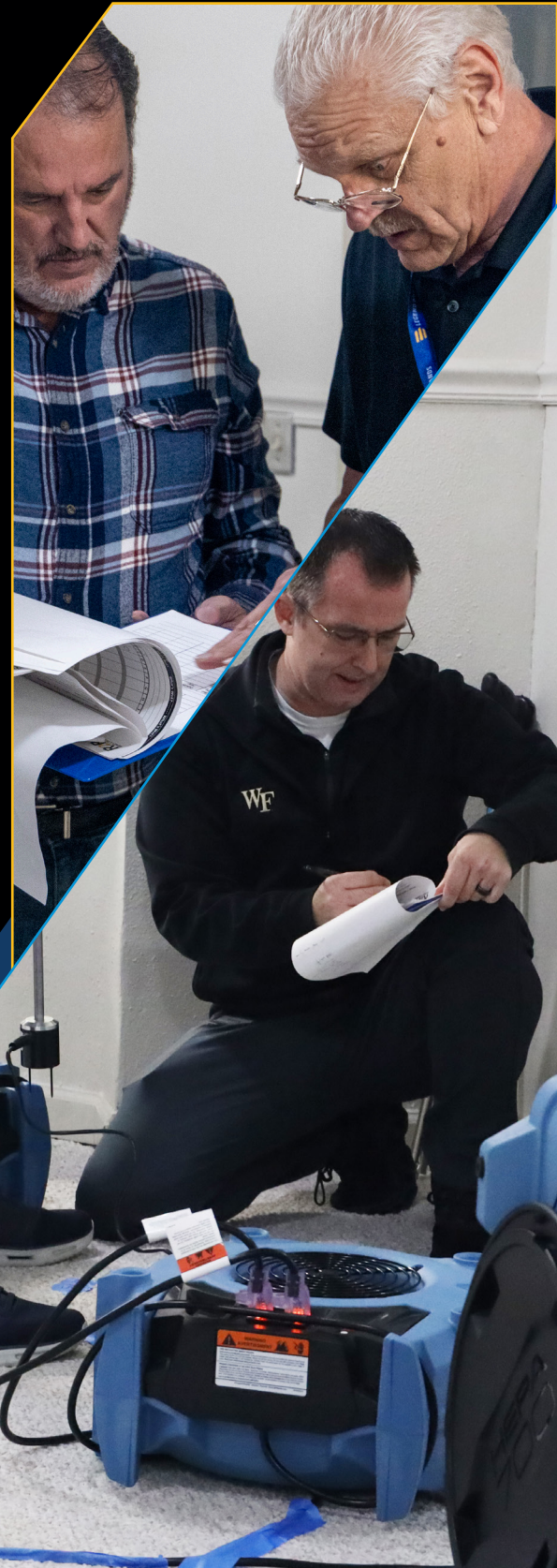
ON-SITE ASSESSMENT – Develop a customized analysis addressing gaps in facility processes, as well as recommendations for training and tools necessary to respond rapidly and effectively to water events.

ONBOARDING – Work with your facilities team at your site to:

- Establish first responder kits for quick access during water emergencies.
- Deliver customized hands-on First Responder Training that gives your facilities team the knowledge, skills, and confidence to take charge of water events
- Provide reference manuals and ongoing support to ensure the facility's success

CONTINUING SUPPORT – Give your facility access to:

- Ready 2 Respond® University: Drying School that provides immersive, hands-on training to prepare R2R partners to lead first responder teams
- Technical assistance from water damage experts by phone, live chat and email



WHAT BENEFITS DO R2R PARTNERS REPORT?

R2R partners have seen significant gains in confidence, speed, and cost control after implementing R2R. With trained in-house teams, better access to equipment, and clear protocols, water events are no longer disruptive emergencies – they're well-managed incidents.

R2R PARTNERS' STORIES

With R2R, **Texas Tech University Student Housing** transitioned from a reactive approach to a fully equipped and trained response force. They successfully contained a major water event internally, avoiding contractor delays and costly damage. With past incidents costing \$10,000 to \$15,000 each, the ROI of in-house readiness was clear.

At **Prisma Health Baptist Hospital**, frequent water intrusions had strained resources and led to high contractor costs. Within two months of implementing R2R, the team resolved eight incidents internally and more than recouped their investment. With hands-on training, upgraded tools, and clear SOPs, the team now responds with speed and confidence.

MAJOR UNIVERSITY TOOK CONTROL WITH THE READY 2 RESPOND™ PROGRAM



"With 100 water losses per year, our insurance deductibles went up tremendously. After purchasing the right equipment and R2R training, we have a choice: If it's clean water, we can handle it in-house, or we can at least start the drying process then turn it over to a contractor – either way, I just wanted to have options."

Randy Hamilton, Director of Operations,
University of Tennessee-Knoxville



GET TRAINING TO SAVE ON WATER EVENTS

Being able to respond quickly ensures less downtime and significant cost savings.

"We had five buildings with two feet of water and it cost over \$4 million. If our team would have had R2R training before, it would have saved us a lot of money."

George Gutierrez,
Day Shift Coordinator/Union President,
Mt. San Antonio College

R2R TRAINING EMPOWERS TEAMS



After 50 years as a water damage restoration industry leader, R2R experts are uniquely capable of preparing facilities teams to manage water damage events.

"Our team is super confident after R2R training – and having the right tools makes them want to do the work. All clean water incidents since our R2R training have been handled successfully in house."

Troy Dishaw, Maintenance and Plumbing Supervisor,
Prisma Health Baptist Hospital, Columbia, SC



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ready2respond@r2rprogram.com or call 888-208-5401.**